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# Community and Stakeholder Engagement Report

## North Steyne Surf Club Masterplan

Consultation period: Friday 15 September to Sunday 29 October 2023

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# 1. Summary

This report outlines the outcomes of community and stakeholder engagement as part of a project proposal to enhance the operational efficiency of the North Steyne Surf Club building. Upgrading the club’s facilities will ensure its sustained viability as a pivotal surf life-saving establishment in Manly.

Following a request from the North Steyne Surf Life Saving Club (The Club) for the development of a comprehensive building masterplan, Council has engaged in dialogue with The Club to gain insights into their vision and aspirations for the building.

Before advancing further with this concept, Council embarked upon a community engagement initiative aimed at soliciting a broader range of input. The primary question addressed during consultation was: "What enhancements does the community desire for the North Steyne SLSC building, in order to preserve its role as a thriving surf life-saving institution that effectively serves the community?".

We received input from 526 online responses on our Your Say platform. This included 313 responses to the “Fund it” Project Priorities and 213 responses to the satisfaction survey, of which 119 contained comments. Additionally, we received 7 responses via email and spoke to approximately 211 people at onsite community information sessions.



Of the Your Say Project Priorities responses, “Facilities” received the highest number of votes (270 votes) and the most points (21,530), followed very closely by “Functionality” (262 votes, 20,230 points). “Heritage significance” and “Equitable access” received 233 and 206 votes and 12,680 and 7,840 points respectively.

In the Your Say survey, 65% of respondents indicated they were not members of the surf lifesaving club, 31% said they were a member and 3% preferred not to say. Respondents gave an average rating of 3.5 out of 10 to the question “How do you feel about the current functionality of the Surf Club?” and an average rating of 4.0 out of 10 to the question “How do you feel about the current accessibility of the Surf Club?”.


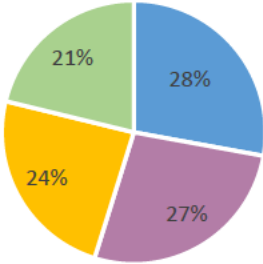

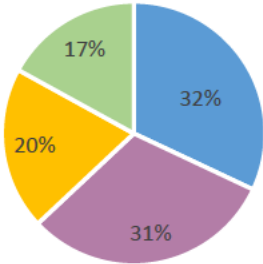

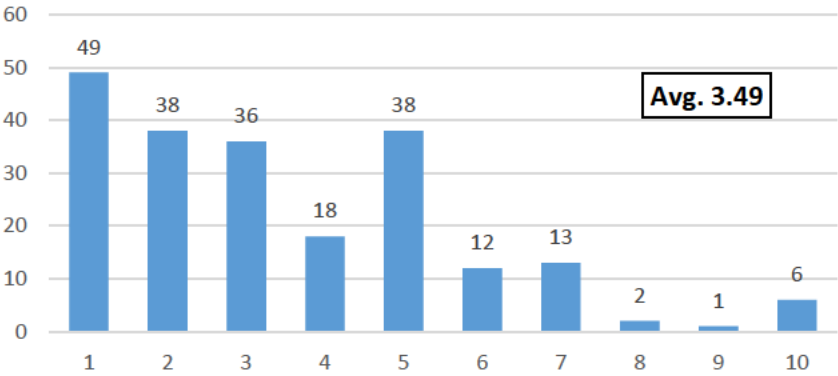
The feedback collected during the consultation indicated a high level of support for an improvement of the building’s “Facilities” to preserve and support its continuing lifesaving function as a top priority.

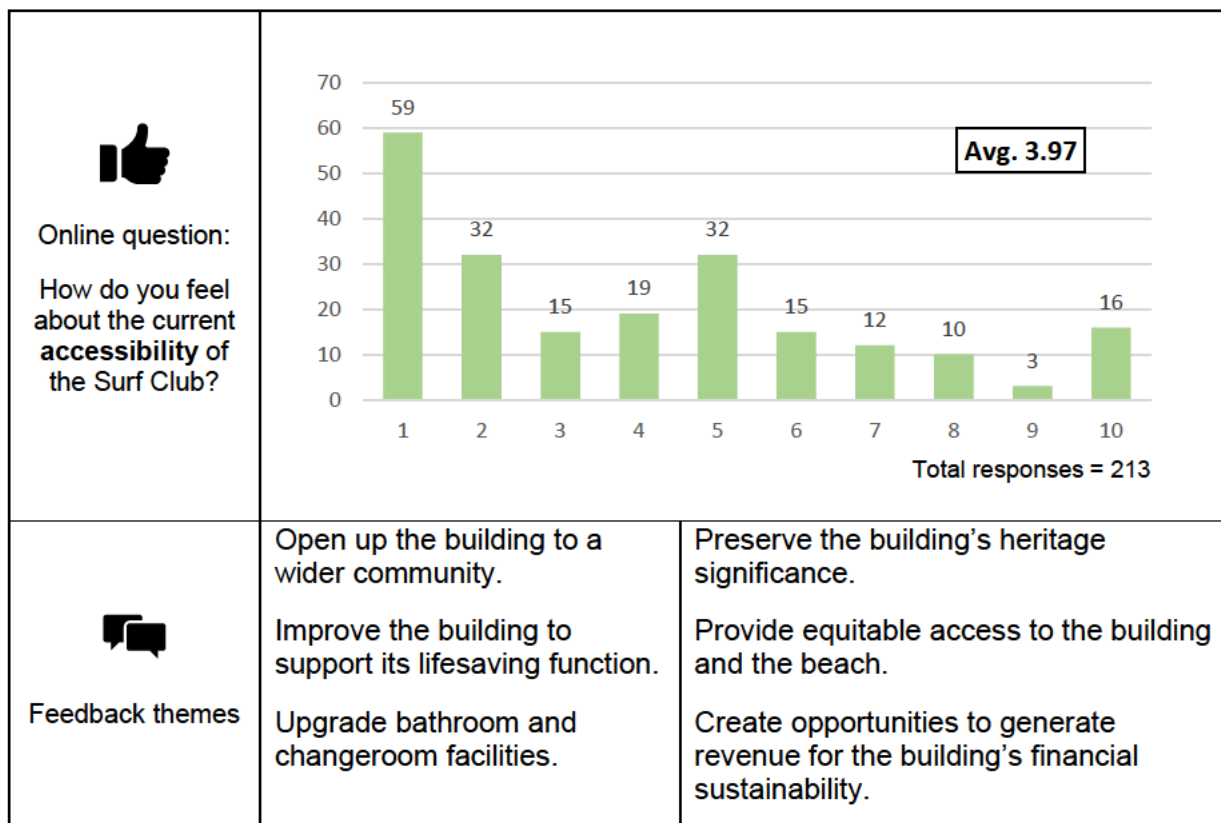
All feedback has been captured and detailed in Tables 1 and 2, with verbatim comments shown in Appendix 1.

## 1.1. Key outcomes

 Total unique responses	<h1>526</h1>	
 How responses were received	Your Say – “Fund It” Your Say - Survey Written responses (email)	Completions: 313 Completions: 213* Number received: 7


\*119 respondents made a comment in addition to answering the survey questions.

	On-site community poll	People engaged: 211
 <p>Online question: Which project priorities are important to you?</p>	<p>Total responses = 313</p>  <ul style="list-style-type: none"> <li style="color: blue;">■ Facilities</li> <li style="color: purple;">■ Functionality</li> <li style="color: orange;">■ Heritage Significance</li> <li style="color: green;">■ Equitable Access</li> </ul> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>Facilities</b> – Improve the building to better serve as a life saving club</p> <p><b>Functionality</b> – Provide a multi-use venue for the whole community</p> <p><b>Heritage significance</b> – preserving a historic building</p> <p><b>Equitable access</b> – Provide all abilities access to the building</p> </div>	
 <p>Onsite Community Poll: Which project priorities are important to you?</p>	<p>Total responses = 282*</p>  <ul style="list-style-type: none"> <li style="color: blue;">■ Facilities</li> <li style="color: purple;">■ Functionality</li> <li style="color: orange;">■ Heritage Significance</li> <li style="color: green;">■ Equitable Access</li> </ul> <p>*multiple votes were allowed</p>	
 <p>Online question: How do you feel about the current functionality of the Surf Club?</p>	 <p style="text-align: right;"><b>Avg. 3.49</b></p> <p style="text-align: right;">Total responses = 213</p>	



## 1.2 How we engaged

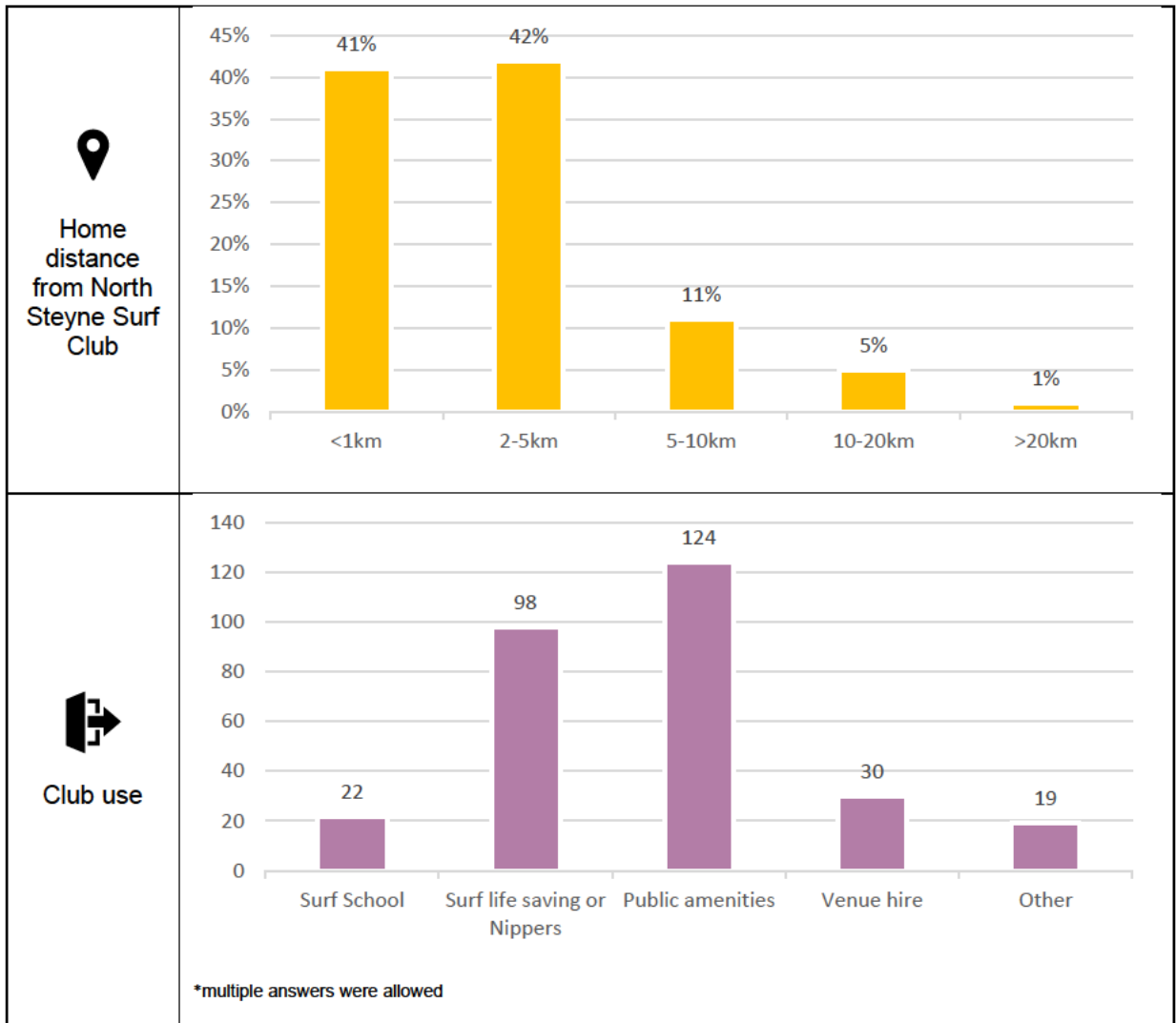
 <p>Have Your Say: visitation stats</p>	Visitors: 1,388	Visits: 1,717	Average time onsite: 2min 42sec
 <p>Print media and collateral</p>	<p>Pamphlet sent: Yes</p> <p>Site signs used: Yes</p>		<p>Distribution: 120</p> <p>Number of signs: 8</p>
 <p>Electronic direct mail (EDM) and Social media</p>	<p>Community Engagement (fortnightly) newsletter: 2 editions</p> <p>Council (weekly) e-News: 1 edition</p> <p>Council e-News feature article (October 13)</p> <p>“Keep A Look Out For” (KALOF) Youth newsletter (October 6)</p> <p>Stakeholder emails</p>		<p>Distribution: 22,500 subscribers</p> <p>Distribution: 61,500 subscribers</p> <p>Unique views: 410</p> <p>Distribution: 1,750</p> <p>Distribution: 3</p>

 <p>Key stakeholder engagement</p>	<p>Key stakeholders notified</p> <p>Onsite community info session</p>	<p>North Steyne SLSC, regular hall hirers and onsite surf school</p> <p>Engaged: 211</p>
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### 1.3 Who responded<sup>1</sup>



<sup>1</sup> Demographic data was gathered by request only. The data represented only includes those respondents who provided this detail. Demographic data is for the survey section of the consultation.



## 2 Background

The process of consultation with The Club has spanned approximately two years, during which the Council Project Team have garnered preliminary insights from The Club. These insights have been subjected to the scrutiny of two heritage architects' reports. The Club's conceptual proposals for improvement are outlined as follows:

- Enhancement of attic space utilisation.
- Extension of both the northern and southern balconies.
- Enclosure of the northern terrace, complemented by the creation of a new enclosed southern terrace.
- Establishment of accessible DDA (Disability Discrimination Act) access from the promenade to the primary building entrance, focusing on equitable entry provisions.
- Reconfiguration of internal spaces and circulation, with an emphasis on augmenting beach access.

It is important to emphasise that the current 4-year Capital Expenditure (Capex) program does not allocate funding for these proposed enhancements. Consequently, potential avenues for funding, such as seeking support from state or federal government sources or future Council funds, will be

explored. Given the absence of dedicated funding the project has no defined implementation timeline and will be progressed only when funding becomes available.

Furthermore, certain constraints exist, including heritage listings mandated by the [Manly Ocean Beach Coastal Management Plan 2008 03](#) , [Plan of Management for Manly Ocean Beach 2002](#) and stipulations outlined in the [North Steyne SLSC Pavilion Conservation Management Plan 2007](#). These constraints, pertaining to heritage and coastal protection, are non-negotiable elements. Additionally, construction activities reliant on funding will be carefully coordinated to avoid overlap with the [Manly SLSC Club](#) upgrade which is expected to be completed in 2026.

### 3 Engagement objectives

The community and stakeholder engagement aimed to:

- build community and stakeholder awareness of participation activities regarding the potential building enhancements to the surf club
- provide accessible information so community and stakeholders can participate in a meaningful way
- identify community and stakeholder concerns, local knowledge and values that may influence our building design decisions
- manage community and stakeholder expectations on the upgrade, according to the significant funding, heritage listing and coastal protection limitations.

### 4 Engagement approach

Community and stakeholder engagement for the North Steyne Surf Club Masterplan was conducted between Friday 15 September to Sunday 29 October 2023, and consisted of a series of activities that provided opportunities for community and stakeholders to contribute.

The engagement was planned, implemented and reported in accordance with Council's [Community Engagement Strategy](#) (2022).

A project page<sup>2</sup> was established on our have Your Say platform with information provided in an accessible and easy to read format.

Feedback was captured on the Your Say page using two main tools: a “Fund It” poll was used to allow respondents to allocate points to four different project priorities: **Heritage significance** – preserving an historic building, **Facilities** – Improve the building to better serve as a lifesaving club, **Functionality** – Provide a multi-use venue for the whole community, **Equitable access** – Provide all abilities access to the club.

There was also an online comment form embedded onto the have Your Say project page. The form included questions that asked respondents about their use of and current level of satisfaction with the North Steyne Surf Club. An open-field comments box provided community members a space to explain or elaborate on their responses and provide any other feedback they wished to contribute.

In-person community engagement was conducted on two occasions for this project, via on-site community information sessions.

Email and written comments were also invited.

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<sup>2</sup> <https://yoursay.northernbeaches.nsw.gov.au/north-steyne-surf-club-masterplan>

## 4.1 Reaching diverse audiences

A thorough stakeholder mapping exercise was completed to identify and understand the needs of the whole community.

It was determined for this project that it was particularly important to hear from North Steyne Surf Club members and Nippers families. We were also interested in hearing from young people under 25. Targeted EDMs via Council and KALOF (Council's team for young people) were used to promote the Your Say page and engage young people in providing feedback on the project.

The project was primarily promoted through our regular email newsletter (EDM) channels.

In addition to these established engagement methods, we made direct efforts to connect with local residents. This included conducting two onsite visits to North Steyne Surf Club, particularly on known busy periods and engaging with current users of the space and local residents, who were invited to participate in a community information session via a pamphlet distribution in the local area.

We also proactively reached out to businesses who hire the Surf Club hall and to the Surf School who occupy a storage area on the ground floor of the Surf Club premises.

## 5 Findings

Feedback collected during consultation from residents, locals and SLSC members indicated support for regeneration of the North Steyne Surf Club.

As part of the consultation, people were asked for their opinion on project priorities. They were asked to assign points to the following categories:

- **Facilities** – Improve the building to better serve as a lifesaving club,
- **Functionality** – Provide a multi-use venue for the whole community,
- **Heritage significance** – preserving an historic building,
- **Equitable access** – Provide all abilities access to the club.

Results of this engagement tool are shown in **Table 1: Results of project priorities in various engagement polls** below.

We had 526 responses via Your Say, including 313 to the Project Priorities activity and 213 to the Satisfaction Survey. Of the Your Say Project Priorities responses, "Facilities" received the highest number of votes (270 votes) and the most points (21,530), followed very closely by "Functionality" (262 votes, 20,230 points). "Heritage significance" and "Equitable access" received 233 and 206 votes and 12,680 and 7,840 points respectively.

The community were also asked to indicate their current levels of satisfaction for the functionality and accessibility of the Surf Club via a survey form. In the Your Say survey, 65% of respondents indicated they were not members of the Surf Life Saving Club, 31% said they were a member of the Surf Life Saving Club, and 3% preferred not to say. Respondents gave an average rating of 3.5 out of 10 to the question "How do you feel about the current functionality of the Surf Club?" and an average rating of 4.0 out of 10 to the question "How do you feel about the current accessibility of the Surf Club?".

119 respondents made written comments regarding the proposal. Additionally, we received 7 responses via email and spoke to approximately 211 people at onsite community information sessions.



It was clear from the feedback received that the building needs to be improved with better facilities, storage and access to preserve and support its lifesaving function, and that various operational and work health and safety concerns should be addressed.

Some feedback also suggested the provision of a multi-use venue that might create opportunities to generate revenue for the building's financial sustainability. Respondents also indicated they wanted more equitable access to the building and beach and highlighted the importance of preserving its heritage significance, while some raised concerns over coastal risks associated with the proposed development.

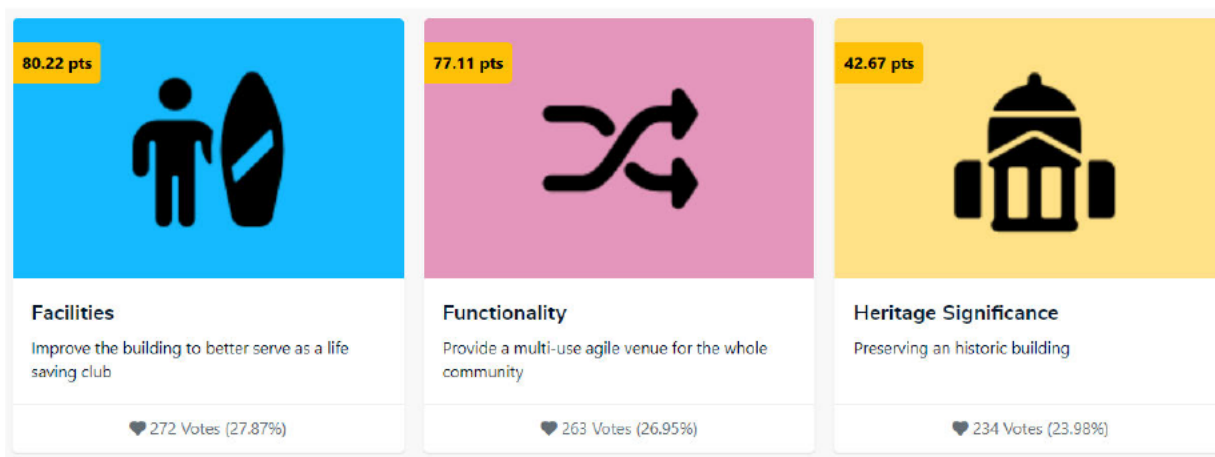
Results of Project priorities in various engagement polls and key themes of what we heard during the consultation period are detailed in Tables 1 & 2 below, with verbatim comments shown in Appendix 1.

**Table 1: Results of Project priorities in various engagement polls**

Option	Equipment	Your Say Responses* (971)	Onsite Community Poll 11 Oct (112)	Onsite Community Poll 21 Oct (99)
A	Facilities	86%	33%	49%
B	Functionality	83%	24%	58%
C	Heritage significance	74%	24%	28%
D	Equitable access	66%	20%	25%

\*multiple options were allowed in this poll.

Image showing Top 3 selection of preferred project priorities by Your Say "Fund It" respondents.



**Table 2: The key themes and more detailed breakdown of what we heard.**

Key theme	What we heard	Council's response
Open up the building to a wider community	The community suggested that the building should be opened up to a wider community, ensuring inclusivity for various community	While the hall will be available for hire and will continue to be accessible in a renovated setting, the primary purpose of the building

	<p>groups and ratepayers. They would like to see the use of the community building asset maximised. The feedback highlights a desire for access beyond surf club members.</p>	<p>remains focused on the operational needs of lifesavers as a surf lifesaving club.</p> <p>However, recognising the community's desire for inclusivity, it is intended that a designated area for a surf school will be maintained, along with continued community access as to the functions space which will be available for hire.</p> <p>This approach balances the operational requirements of the surf club with the community's feedback for broader utilisation of the facility.</p>
<p>Improve the building to support its lifesaving function</p>	<p>Feedback indicated that the building needs better facilities and access to support its lifesaving function.</p> <p>Key suggestions include:</p> <ul style="list-style-type: none"> <li>• Improve access for rapid deployment of lifesaving equipment</li> <li>• Improve storage for large lifesaving equipment, e.g. all-terrain vehicle (ATV), jet ski and Inflatable Rescue Boats (IRBs)</li> <li>• Improve beach access for training and Nippers equipment</li> <li>• Provide fit for purpose ancillary amenities for members and the community</li> <li>• Improve space utilisation and creation within the existing building footprint</li> <li>• Equitable access to the building and the beach</li> </ul>	<p>All suggestions are noted and will be considered in the next phase of the project where feasible.</p> <p>Unfortunately, there is no alternative location for the public amenities in the immediate surrounding area and as such these will need to remain part of the building in any future design.</p>
<p>Upgrade bathroom and changeroom facilities</p>	<p>Respondents considered that the bathroom and changeroom facilities are one of the main reasons they visited the building and would like to see their conditions improved.</p>	<p>Feedback noted and will be included in the design brief to be reviewed in the next phase.</p>
<p>Preserve the building's heritage significance</p>	<p>People generally felt that the building's heritage significance needs to be preserved at this iconic location, while a small group</p>	<p>The site is heavily subjected to formal heritage constraints and building a new building on this</p>

	of people would like to see a new building constructed.	iconic location is not an option being pursued.
Provide equitable access to the building and the beach	Majority of the feedback considered that equitable access to the building and the beach is needed to improve the building's accessibility and functionality.	The design brief, to be reviewed in the next phase, will stipulate a requirement for equitable access to the building.
Create opportunities to generate revenue for the building's financial sustainability	Concerns were raised regarding the building's long-term financial viability, particularly in relation to ongoing maintenance and operational costs. Community members suggested transforming the building into a multi-use venue to capitalise on income-generating opportunities. This could include the establishment of a bar, café, restaurant, and the availability of hall space for diverse events and exercise classes, aiming to enhance the building's financial sustainability.	<p>While the building will retain its primary function as a surf lifesaving facility, we acknowledge the community's suggestion of exploring a multi-use venue concept to generate revenue for the building's financial sustainability. In the next phase, we will thoroughly review all suggestions to strike a balance between maintaining the building's core purpose and incorporating additional uses.</p> <p>Existing cafes, bars and restaurants along the promenade are currently facing challenges due to the current economic climate. Introducing another business in direct competition could have adverse effects on the existing establishments. Any decision in this regard will be approached with careful consideration.</p> <p>Given the limited footprint available for redevelopment, the prioritisation of space utilisation will be crucial, with operational requirements taking precedence in order to ensure the building's functionality and effectiveness.</p>


## Appendix 1 Verbatim community and stakeholder responses\*

### Comments received via Your Say form

Number	Comment
1	I'd like to see some hospitality so everyone can enjoy the club. Manly has no cafes or hospitality offerings in any of its 3 surf clubs.
2	The Surf Lifesaving Club is and was established for a singular purpose. It would be wonderful to develop multiple community functions for the building but its primary role should continue to ensure no lives are lost on Manly Beach.
3	This Clubhouse was built in 1934 and has only had a few alterations and now requires updating to suit modern Lifesaving techniques and equipment
4	Toilets need upgrading to modern, clean, sunlit and easily maintained state. Outdoor showers need to be over grates and near to exit steps with space to put bags, towels etc. Being able to grab a coffee or an ice block would be nice. I think that the building could be significantly wider in north-south direction, I think, particularly if it was showering platforms that were placed outside of the steps, ie North of the North steps and south of the south steps. Current building is awful definitely needs an upgrade
5	About time North Steyne the second oldest club in the country gets take care of and updated for the next generation to access and support the community.
6	No Office facilities No direct access to get Nipper Boards or equipment on the beach Right now have to negotiate a 1m door way with a 10ft 6in board No board washing facilitates No space for a Nipper trailer No board racks for our Nipper water safety rescue boards No dry storage room for clothing No space for the Nippers to hangout Nowhere to store our beach signs No direct access to Promenade for Boards You have to negotiate a Fire Door to exit Club and boards get damaged Clean, safe and private bathrooms and changing rooms for members and the public  Our Nipper Cage and Yes that is what it is - is so cramped we are constantly damaging our equipment which adds to our running costs  All of the above brings us to WH&S. Council love hearing about this. So don't forget to mention: - How dangerous it is walking through downstairs carrying banner poles. - How slippery the floor is when it's wet. - How you have to climb a step ladder to get board out of a rack in the cage.
7	Try to keep the area (footprint) of the development at current size or not much bigger Preserve as much beach space as possible
8	Greater seating. Shade. Facilities.

\*Personal details and inappropriate language have been redacted where possible. Spelling and grammatical errors have been amended only where misinterpretation or offence may be caused.

Number	Comment
9	Not only wheelchair access to the club, but wheelchair access to the beach too!
10	It would be grand to have indoor gym facilities, coffee shop and space for activities so we can get kids away from screens and socialising face to face.
11	Would love to see a cafe open in the building for weekend breakfast. Also would be fabulous place to have a restaurant. The current proposal looks great.
12	<p>Would love to see the building used by the whole community....not just clubbies.</p> <p>At the moment it's only used during summer, and it sits empty for pretty much half the year.</p> <p>Definitely need to make sure the surf school is included in the plan, perhaps give them more space. The business operates year round and is a major tourism draw card that brings people further up towards north steyne and the cafes surrounding. Many of the surf instructors actually act as lifeguards year round. And the surf school is a hub for first aid treatment when the lifeguards are not on duty.</p> <p>I also believe that local clubs such as the North Steyne Boardriders should be given some space to store their equipment. At the moment there is no place, the people that are part of these groups are genuine locals (not just blow in Clubbies that come down on a weekend from different LGA areas such as Mosman)</p>
13	Steps to entry to club not safe and door opening right on steps is dangerous. Sliding door may be more appropriate. Maybe add ramp. Improve toilets and amenities please.
14	The public toilets, especially for women are disgraceful. Suggested spending more money on this heavily, heavily used area of the club. It's one of the first places people visit on this beach. Visitors include surf school, tourists, local people etc. The current (upgraded!?) facilities are the most cheap pre fab option the council could do. It's obvious. They are usually unclean especially after a weekend. Graffitied, no soap in dispensers, broken doors/hinges. Woeful.
15	I rented this club from 2000-2022 and paid over price rent for very poor treatment. It was often reported to Council, I have a dedicated file. There was little respect for my hire time with constant interruptions by club members, workers and no consideration for how I was of value to the community keeping people fit and well, young people programs of dance and drama, new mums and no access for prams was difficult. In January 2023 I had my long running classes stolen from me while I was travelling Australia. The club secretary was drawn into the middle of this as she was lied to and I was unable to be contacted at the time. I chose to eventually just let it go and move on but after this many years it had become a place I loved. The rent was always too high for the amount of disturbances that occurred but I stayed as my clients loved the location as I did too. Hopefully there will be space that is private for classes to be held and clear standards for all involved with hiring and usage.
16	<p>I have been an active lifesaving member of the club since 2006. I have been a Nipper Age Manager, a Bronze and Silver Medallion holder and am currently a Patrol Captain. I have been on active beach patrols for 540 hours. I also held a Board position as Junior Activities Director.</p> <p>Given the last major renovations were undertaken in the 1960s, the Clubhouse needs a substantial upgrade to function as a modern lifesaving organisation and to accommodate a growing membership and range of Club activities for both members and the community.</p> <p>In particular, the building needs to be directly accessible from the beach and offer a more efficient use of space for lifesaving and training equipment.</p>
17	Pram friendly toilet please

Number	Comment
18	making more of the few properties across all of the Steyne is vital to ensure Manly stays a top location spot for locals and visitors. At the moment we pale in comparison to Bondi and Coogie for waterfront venues
19	Surf life saving is about keeping people safe, not making woke political statements - these are getting very tiresome. So please make this functionality the top priority.  The top floor is a great family venue with old style charm. It could be opened up a bit more to the wider public, particularly on weekends.
20	The club is old and dangerous and has not been updated or renovated in way too long. It needs to be upgraded for safety sake and to be inclusive for people with disabilities
21	The upgrades need to be available for all the community to use. Retain existing height
22	First and foremost it is a surf lifesaving providing volunteer safety for weekend beach goers. This service is vital for the community. Any upgrade work should absolutely enhance this capability. Dissable access to the building is paramount. Keeping the building within heritage guidelines is also paramount. Having the inside facilities to be shared and activated with the community is highly desirable and an important potential source of income for the surf club. I was President of our surf club when our major renovations took place in 2020 and the above were our priorities and the upgrade has been a huge success to our club. 
23	It would be great to have tai chi at the club especially for those over 50 and also would be great to have art showings.
24	Make the surf club usable day and night , attractive and accessible.  Easier to hire , more social and don't make it into another restaurant
25	First and foremost IT IS A SURF LIFESAVING CLUB facility Secondly, keep the current iconic look
26	The building is in desperate need of an upgrade as it is woefully outdated. Nippers (300 kids plus ~500 parents) currently work out of a 6*3 cage which is grossly inadequate. The new plans retain the historic facade of the club whilst maximizing the usability with a new internal floorplan. This solves the space allocation and resolves a raft of current OH&S issues the surf club currently faces from a 1930's building.
27	This upgrade is well overdue compared to the surrounding surf clubs such as Queenscliff and Manly. North Steyne SLSC continues to provide an active community service and this upgrade will increase the capability of the club. In particular this upgrade will increase the capability of the club to continue educating new lifesavers and will allow the club to attract more volunteers.
28	The building has great views of the beach. It would be great to open a restaurant for breakfast, lunch and dinner for the local community. The income can in turn fund the surf club and local communities
29	The facade of the club is quite iconic to the area, it would be amazing to uplift however maintain the general way it looks. The surf club could be such an amazing venue for many more events as well as practical uses with a complete overhaul of the interior and facilities. The core purpose of life saving should be paramount in these considerations!
30	The surf club is in such a prominent position, however it is disappointing that current facilities (toilets etc) for public are so basic and that nippers bbqs are run out of a garage roller door. I

Number	Comment
	<p>feel this club has so much potential and yet as a community member it appears to be largely closed up unless a big surfing event is underway, and then it's open to competitors and staff. I would love it if the vision considers bolder design (picking up on heritage baseline) , access to residents, much better facilities for showers and toilets and generally a more appealing entrance. The current building just feels too closed off. If you want to increase membership you need to have an open door feel that invites people in to enquire and become part of this wonderful surfing and surf lifesaving community.</p> <p>Could Manly residents have reduced membership fees? We pay significant rates and expect a portion goes towards these upgrades. It would be good if our \$ contribution can be enjoyed by us.</p>
31	Under the surf club is the only rainy weather shelter in Queenscliff accessible to the public. It would be good to provide a little more shelter for people to use when it rains.
32	public amenities need refurbishment, heritage elements of building should be restored
33	Apart from accessibility and life saving facilities upgrades, it would nice to improve the nippers and surf school facilities.
34	<p>No Office facilities</p> <p>No direct access to get Nipper Boards or equipment on the beach</p> <p>Right now have to negotiate a 1m door way with a 10ft 6in board</p> <p>No board washing facilities</p> <p>No space for a Nipper trailer</p> <p>No board racks for our Nipper water safety rescue boards</p> <p>No dry storage room for clothing</p> <p>No space for the Nippers to hangout</p> <p>Nowhere to store our beach signs</p> <p>No direct access to Promenade for Boards</p> <p>You have to negotiate a Fire Door to exit Club and boards get damaged</p> <p>Dangerous walking thru downstairs carrying banner poles</p> <p>Slippery the floor is when its wet</p> <p>Have to climb a step ladder to get board out of a rack in the cage</p>
35	Keep it as a surf club, please don't add functions to the building, this will cramp the surf life savers even more. Please remember that volunteering as a surf life saver is a crucial service that northern beaches residents provide to the whole community.
36	Would be good to see this beautiful building brought up to standard. Long overdue. PLEASE keep its heritage look. It would be terrible to make it another Mona Vale or Long Reef.
37	Public accessibility and amenity should be priority.
38	<p>Current facilities are prehistoric, the ladies facilities in the members area downstairs are 1/3 the size of the male and the current membership is over 50 % women.</p> <p>Aged infrastructure is resulting in a loss of members and therefore an essential lifesaving resource for the beach.</p>
39	While historical aspects are important, this building was not the first surf club on the site. Primary importance is its use as a facility to save lives, and encouraging the volunteers who do this to want to keep coming back.
40	<p>Small interior design style upgrades to lift the aesthetic would go a long way.</p> <p>Bar and licence would be amazing as there isn't a lot of options that end other than 2 restaurants.</p> <p>the bathrooms need to be cleaned up - showers better advertised down the bottom.</p>

Number	Comment
	Surf club access should still be limited to members - but associate members for locals more widely advertised to make it more community like the Queensie and Manly ones feel.
41	Recommend to upgrade the facility functionally similar to Mona Vale SLSC but maintaining the heritage features. With public facilities including food and dining options (dine in and takeaway) subject to these facilities being environment conscious and sustainable. Also an option to house Sharkwatch facilities (staff who monitor shark activity using drones and other non-lethal options).
42	The club needs repair and redevelopment after years of the previous council's neglect. The Surf Club facilities are cramped & sub-standard and below other clubs on SNB. All Internal & External shower and toilet facilities are also sub-standard despite recent work. Better external visitor change rooms and toilets are essential. Council Life Guard facilities also need to be improved. Disability access needs to be addressed. Would also like to see facilities for Community use (i.e. storage for local board riding clubs - not volley-ball (they take up too much room already)). Would like to see underground storage facility under the western street side plaza so public space & original building façade can be maintained. As a historic part of Manly & the oldest continuous Surf Club on the Northern Beaches (over 115 years) it is a significant part of our heritage and culture. It should be given a significant improvement.
43	Very concerned about the impact on the budget and that it will cost the council too much.
44	Good luck with your DA!
45	Please adopt the Queensland model and stick in a decent restaurant and bar so its commercial operation can pay for the upgrade, upkeep and future life saving equipment.
46	The surf club is under used, most of the time it is empty, there should be community event like mothers groups, play groups, book clubs, lectures, seminars and symposiums held in there. It is not wheel chair accessible as far as I know and the outer facades shouldn't change as it is an icon and should be heritage listed
47	The building is very tired and in need of a major overall. Storage and amenity as a surf lifesaving and surf education centre is sadly lacking. As a community centre it is noisy and lack appeal.
48	Stairs too steep to beach. Need more shade beach side. Get rid of the rips please
49	Renovate bathrooms and building to allow use for purpose and a bit of a community building
50	<ul style="list-style-type: none"> <li>- Solar heated shower on short time activation cycle for beach swimmers in winter months</li> <li>- Better disability access</li> <li>- Improve maintenance</li> <li>- Improve exterior paint schedule</li> <li>- Improve signage (signage audit has not accounted for actual clubhouse environ)</li> <li>- Clean promenade surrounds, check other NSW coastal club areas for comparison</li> <li>- Improve lighting in area at night (lower lighting if necessary)</li> </ul>
51	<p>The building is very old and not suitable currently for the number of people who use the building during peak season. The internal ladies' bathrooms are too small, equipment storage space is insufficient, the gym area needs refurbishment and the kitchen area needs to be modernised. The balconies are small and often overcrowded. Accessibility from the promenade and from the beach is poor.</p> <p>I would like to ask that consideration is given to any means that gives greater internal floor space to accommodate the needs of the surf club and the local community, including people who have disabilities.</p>



Number	Comment
	[REDACTED]
52	Restaurant facility and open for community accessibility and function.
53	<p>The building has a certain charm, however due to the basic facilities and poor condition of the building it may not be financially worthwhile to attempt to restore the existing building to be suitable for current use. It is a premium location and it would be worthwhile to fully utilize its potential by building a new facility, if possible.</p> <p>My husband and I live locally in Queenscliff. I use the club bathroom facilities at the lower level when swimming at the beach at North Steyne. We attend events upstairs at the clubhouse. I have used the upstairs clubhouse for yoga.</p> <p>It is a magical location looking directly onto the beach.</p> <p>I would like to see a large covered balcony or even a rooftop with shaded areas and lounge facilities facing the beach. Catering facilities and bar for members and events. A rental space or spaces for yoga/ exercise / meetings.</p> <p>Public facilities would include two bathroom/change facilities as existing. Also coffee, basic snacks for purchase by the public.</p>
54	<p>NSSLSC is an essential part of the fabric of our local community. Providing voluntary services by ensuring the water safety of locals and visitors, health and fitness of members through our brilliant and unique Australian surf sports and a meeting place for thousands for over a century. This well managed club has earned a permanent place in our community and deserves to be maintained and uplifted to modern standards by the community it serves.</p>
55	<p>Improvements to public toilet and shower facilities essential with shower blacks exiting straight onto the esplanade not the sand as is currently the case. The building is not very attractive nor in my opinion in any way "historic" that is worth preserving. Demolish and rebuild is my view.</p>
56	<p>The Surf Club is in such a poor state of Disrepair that it should be given priority.  The Public Amenities need to be relocated to a Public friendly space and easily accessible  Storage space for Club equipment was based on club requirement in the 70's.  Council should consider storage under Promenade so more Club equipment can be stored safely  OH&amp;S the club is an accident waiting to happen Storage roof space is too shallow.  Club can barely store 1 IRB safely  Access to the beach is via small doors or Ramps that are not safe.  There is no room for an ATV.  Council need to provide North Steyne with a Building that can generate funds to self survive.  North Steyne patrols one of the busiest beaches in Australia but probably has the worst facilities which is unfair on its membership  Nippers operates on a tiniest of footprints and has no direct access to beach or promenade.  Parents and kids have to negotiate a rabbit warren to get equipment in or out</p>
57	<p>I am a life member of North Steyne SLSC  The primary purpose of the Surf club is to provide a service in Saving lives from the surf and or beach via prevention methods and including using rescue equipment or lifesaving first aid methods.  North Steyne SLSC also provides other services for ongoing training and development to current members, new trainees to be more proficient in extreme events either on the beach or elsewhere.  North Steyne SLSC provides services -training to those who have disabilities that prevents them from surf rescues but can offer their services on the beach or within the Surf Life Saving broader activities such as communications or other.</p>

Number	Comment
	<p>The current building is old but structurally sound but has issues regarding good access - regress.</p> <p>The building does not meet various government, council regulatory requirements to achieved inclusivity, functionality - access issues.</p> <p>Building needs to be gutted and rework for three floors-balconies to achieve full potential</p>
58	<p>The club should have a top floor aesthetically added, to include a licensed restaurant. The restaurant would be a fantastic local venue and would be able to feed funds to the surf club for equipment and maintenance. Most surf clubs along the Coolangatta region have family-friendly restaurant facilities included on-site. Please check out that model and see how it can be a win-win for the community and the club.</p>
59	<p>Any future upgrade should include installation of ramp access. This would allow easier access to the beach for people with disability, emergency services (so people with severe injuries don't have to be carried up the stairs), surf lifesaving/lifeguard equipment (like ATV's, jet ski, boats etc), events (currently people have to carry heavy equipment down the stairs for sport events on the beach which sometimes includes surf boats which weigh upwards of 200kg). All these issues would be resolved with a ramp and provide easier and safer access to the beach for all members of the community.</p>
60	<p>Currently the North Steyne Surf Club is exclusively for surf club members only. We propose this surf club should be accessible for the local Manly community and work together with current community clubs (eg North Steyne Boardriders) to create a better community experience and more cohesive relationships for all parties. Access to storage, the gym and the hall for example, would support community clubs like North Steyne Boardriders to run more efficient events, foster local talent and encourage stronger wellbeing habits for our competitors that represent Manly both nationally and internationally.</p>
61	<p>Manly is a world class location and surf clubs have unique access to the very best real estate, yet most of our surf clubs are cruddy run down buildings that no-one wants to go to. This is a once in a lifetime opportunity to build a new world-class architectural masterpiece (think Sydney Opera House) that a location like Manly deserves. Something that will become a destination in itself.</p> <p>Along with club facilities, put a bar in it that people want to go to (eg Wharf Bar). The revenue from this would pay for itself and keep surf club coffers full. Maybe even think about a built-in penthouse that could be rented out for huge sums to also keep revenue flowing.</p> <p>Another design consideration, think about building some sort of tunnel or bridge under/over the existing walkway as this is a real bottleneck for everyone.</p> <p>I have plenty of ideas but I'm out of characters....</p>
62	<p>I would encourage council to come down on a Sunday morning and help set up nippers for the kids. You will see how many people we have, how cramped the conditions are and how outdated the facilities are on one of Sydney's iconic beaches. The facilities are far to small far too out dated but have an amazing group of kids, parents and community leaders seeking to use them.</p>
63	<p>Please update the building with a large balcony area &amp; great facilities, cafe or restaurant to bring the community together.</p>
64	<p>This is a beautiful indoor open space which can be further utilized for children's programs, yoga, fitness, classes, first aid classes, art exhibits, and used by many other community organizations. Health &amp; Fitness and getting people together is an excellent use of this space for the community.</p>
65	<p>Integral to community development ; visual representation of the value of volunteers and that Council in turn values their presence by providing good amenities which are fit for purpose. Sympathetic to heritage of the site and mindful of changing climate effects. Important to retain as a surf lifesaving facility which is part of National cultural heritage apart from local significance.</p>

Number	Comment
66	I think this could be an exciting project. Great potential to increase the building height to provide more amenities for the club without impacting on the building footprint. General accessibility upgrade is a must for a public building like this.
67	The current club is overflowing in terms of serving as a LSC and that should remain the primary goal, to serve the club, as well as to serve the thousands of people who make use of the beach (swimmers, surfers etc). Better access is a must. In respect of additional purposes, then that it is very much an "it depends". I don't think that establishing an additional permanent bar/restaurant venue is the best use for service to our community, though a community hall for small scale events and for local sessions like yoga and exercise classes. The area already has a multitude of options within a short distance.
68	more free events inside for the community.
69	Remove toilets and put nearby in green space to create more room to expand club area and make accessible Should have cafe and balcony such as Mona vale and Avalon surf clubs
70	The building should provide more amenity to the general public
71	Retaining the heritage of the area is vital to keep the local area local and a sense of place supports all who have loved the area and lived locally for all our lives. Change for changes sake is not a good thing - minor functionality improvements can be undertaken with a deep respect for heritage.
72	The shower facility is antiquated. And cold water is not nice in winter.
73	Parking in the area is ridiculous.
74	This is a great opportunity to provide the necessary facilities that further reduce the need for car parking or car access. Why not activate the beach front with some places to stop and rest, provide secure cycle parking for all types of bicycles, offer safe storage for surfboards (so people do not have to drive their board to the beach every time), upgrade showers and changing rooms, and make sure there is enough shade/shelter if you provide a viewing platform or places to rest.
75	North Steyne SLSC is an iconic part of Manly Beach and significant given it is located on the sand, which presents its own issues. The buildings heritage value should be respected and access improved for all of the community. The building has historically been the home of the Surf Life Saving Club and its activities including providing volunteer lifesaving patrols and nippers during the swimming season (Sept-April). Building activity improvements could also include for Council lifeguards and surf school operator and possibly a commercial food opportunity to provide funding for the club and building maintenance. There is no doubt that facility, access and public amenities need upgrading, it is more than just a "surf club".
76	As a parent helper to just over 350 Nippers we operate out of a single cage 6m x 3m and a locker under the fire stairs and last week came within centimeters of having a nipper cause significant injury to me. The nipper was helping out by bringing in a banner pole back into the clubhouse. The pole is over 2M long with a spike at the end. The nipper was bringing the pole back through the 1M Doorway where I was standing with 3 other parents attempting to stack a tent back into the 6M x 3M Cage. The nipper almost pushed the spike into my barefoot which could have been a terrible accident. Please keep this amenity as a surf club
77	The original building has had alterations and additions at both ends, creating access issues for toilets. Consideration of and undercroft areas need to see the storm damage experience by the building - all the piles were exposed. I doubt all historical zealots can be satisfied if we try to accommodate the core function of a surf club, because the number of users in 2025 are grossly more than was needed in 1907. The expensive units opposite have ocean views that will

Number	Comment
	become fodder for the Land & Environment Court appeals and major costs for NBC. I am unaware of the services in the paved promenade on the west side of the club, but there may be opportunity for dome facilities below ground in that zone. This project is a real planning and design challenge with no easy or economical solution apparent.
78	I have lived in the council area all of my life. My intro to the beach was through nippers where I learnt extremely important Surf & rescue skills as a lifeguard. While being a paying member of the Surf club, I was free to use all the facilities at the club. Later in life, I began working at the Manly Surf School (MSS) & joined Nth Steyne Boardriders (NSB). Both MSS & NSB are very important community services because we are proud of our local beach & care about the upkeep, cleanliness & safety. I would go as far to say my colleagues & I rescue more at risk beachgoers than I ever did as a volunteer Surf lifesaver. This is because we are in the water 7 days a week 365 days a year & we are everywhere the red & yellow flags aren't. MSS is paying a premium to use the club & we pay fees to NSB but neither are afforded any use of the facilities that lifesaving members receive. We all live, work & play together, we are a small but very important part of the community. We want to be included.
79	North Steyne is one of the oldest surf life saving clubs in Australia, and is situated on an iconic stretch of sand. This area is also prone to hazardous surf and swimming conditions which highlights the need for a thriving, community surf life saving club to keep beach users safe. Unfortunately, the current building has not had any significant upgrade for decades (including disabled access), unlike many other clubs on the Northern Beaches. The priority for any future plans should be the improvement in surf club operations so that members are able safely store and setup equipment at various distances from the existing building. Currently, surf club equipment needs to be manually handled and this can be hundreds of metres away, depending on surf conditions. This causes delay in setup and unnecessary fatigue in lifesavers on duty, which could compromise public safety.
80	The North Steyne Surf Club is in need of an urgent upgrade. The building is in a state of disrepair and it is not fit for purpose for a modern surf club. It is important that this building is taken care of, that it is safe for all who use it and that it can continue to house North Steyne Surf Club which has a proud tradition of surf life saving. North Steyne as a surf club needs direct access to the beach, better entry to and exit from the beach, separate areas for venue hire, better use of the natural environment. Public amenities should not be so prominent as it takes away from the purpose and heritage of the building. Balconies should be extended to allow for better viewing of the beach and extending the footprint.
81	Building is in a good position as a surf life saving base. The facilities are however inadequate to turn this in a much better club for the members as well as the public in general.
82	A multi functional facility would be financially self sustaining as it will attract a broader demographics. It should have sports bar/cafe/regular events and serves as central hub for surf life savers and nippers.
83	Important to open this central and iconic facility to people other than club members although it would be reasonable that revenue generated should go to directly to the club as well as maintaining the facility.
84	In order to better the original North Steyne Surf club, I think it's vital to include all aspects of the community to be accepted within the building. As a surfer, clubs in surfers have had a disjointed relationship in history however, I believe that could be changed if the North Steyne Surf club included facilities for both programs to run. This would 1: not only make it a more valued place for both entities of the community, 2: would also allow for more engagement between the parties, 3: would provide a safe and functional place to store event equipment that is constantly used every month (boardriders). I believe this would be a greater step towards providing unity, North Steyne.
85	Absolutely need to embrace and include the local community more with regards to usage and inclusivity. It is viewed solely as a surf club and little else which is fine. However the potential to

Number	Comment
	garner more support ( and monies) within the community by opening up a section with a cafe will be a wonderful and very supported ( cash cow) for the club. Other beaches on the NB have done this incredibly well and we in fact often drive down to Avalon, Mona Vale etc for this reason. Manly's SLSC should be showcased to the world, as it is such an important part of our culture and worthy of worldwide respect and appreciation. Would be extremely happy to pump our finances into this venture once up and running. I'm hoping that the community chatter about this potential opportunity translates into many submissions on behalf of our wonderful Manly community.
86	This venue acts as an exclusive meeting point for people that are part of its club. It needs to find ways to open itself up the whole community rather than being the exclusive preserve of just its members
87	at the moment it's outdated our Clubhouse facilities and what a state of disrepair the building is at the moment.. we need an upgrade
88	Please ensure the heart and soul of the club remain, north Steyne is a special club and needs to maintain its identity not just become 'same same'
89	I dont think the heritage of the building warrants much. a new building could offer much more to the community. Money should not be wasted trying to modify an existing building unless it proves to be sustainable. I also dont think access should be up for debate by the community. We have standards which say buildings should be accessible equally. There have been some recent successful new surf clubs which can be used as precedent.
90	The Club provides an essential lifesaving service and is run by volunteers. We are challenged by membership numbers, participation and skills maintenance of our patrolling members. We need a club building which helps us address these issues so that the Club can continue to provide essential lifesaving services and continue the cultural legacy of Surf Life Saving on Manly Beach. We need a fit for purpose surf club to suit our growing membership and supporting the club's activities, Suit the needs of a contemporary surf lifesaving and community facility, Support the Club's long term financial sustainability by creating opportunities for revenue generation through provision for special events, lettable spaces and an exceptional venue for hire, Enable the Club to engage with the community, attract and retain members, Showcase the Club's history, respect the site's heritage and natural features, Be resilient and withstand the impacts of sea level change, storms and other coastal hazards,
91	This surf club should be multi-purpose for the community. Better access and upgrades to the public shower/change room facility as well as bathrooms. As a member of the North Steyne Boardriders club, a section of the club should be available for us to store equipment used for each monthly contest. At present, the surf lifesaving group have exclusive use of the building. Upgrade and better use and promotion of the upstairs area which includes a bar.
92	This building has some of, if not the best real estate in Manly. Let's use this opportunity to utilise that and make the building a viable business that brings in income to support the SLSC e.g. build in a nice bar and restaurant facility that ALL the public can use (not just the old boys club of members who have the odd beer on the balcony). Profits can then go to upkeep of the club and towards SLSC in general. I'm a local business and I regularly get 'fundraising' calls begging for money when the SLSC have THE best potential to use their own space to bring in good, regular income. This needs to be accessed for the good of the club and the public.
93	Spending public monies like this should really democratise the space. Having the SLSA monopolise the use monetise that with a sub-let to the surf school... I think that every lesson

Number	Comment
	<p>from the surf school and every rental of a surfboard from a local shop should have an automatic \$5-buck opt in on top of the board rental. Tick the box to opt out. That effectively "taxes" what will inevitably be tourists for use of the facilities and should allow the council dramatically to offset over a very long trail of earnings.</p> <p>No pokies.</p> <p>We want the community groups to have access to secure storage for kit, like the board riders clubs. It will allow them to lift community participation and is an equitable use of local publicly-funded amenities.</p>
94	<p>It's a beautiful building but it's in desperate need of an upgrade. The access and space for life saving and nipper equipment is very inadequate, as are the bathroom facilities, and the venue area could really benefit from an upgrade too as could the general structure which has been worn down over the years and is in desperate need of care.</p>
95	<p>How about a cafe so the public can enjoy the view?</p>
96	<p>The facilities are in a really bad condition and should be prioritised since they are heavily used. The noise and the echo in the large room also need improvement. Adding a terrace area and sun shelter would be great. Overall, it would be amazing if you took the opportunity and create an inviting and flexible space that could be used for various activities to give people a space to meet and spend time together.</p>
97	<p>Any upgrades should not damage the aesthetic of the building It is a great building and a useful space for the public. More openness to the public would be good</p>
98	<p>Would like to see cafe added</p>
99	<p>Based in Freshwater [REDACTED] have over 10 years experience in community surf club design, refurbishment, construction and development and we would love the opportunity to tender on this exciting project.</p> <p>Regards, [REDACTED]</p>
100	<p>The facilities are desperately in need of improvement. Any upgrade would be welcome that improves facilities for nippers, lifesavers and the public.</p>
101	<p>Update the kitchen to enable full catering for the bar. Increase the balcony sizes in character with the building. This is the best bar in Manly and only needs a refresher and small expansion.</p> <p>Make the lower SLSC open plan for easy access.</p>
102	<p>The club should be transformed into a Queensland style surf life saving club with licensed venue/restaurant to help funding of the SLS club, with ability to hire out venue for different functions.</p>
103	<p>If North Steyne Surf Club is to remain viable in the long term, then I believe the Club should be given the property rights &amp; money to develop a high quality venue like the bars and hall spaces @ the Manly &amp; Queenscliff Clubs, and/or a restaurant like the Manly &amp; Spit Skiff clubs. The age of the current North Steyne club house means the ongoing maintenance costs don't justify keeping the currently inadequate storage space for surf life saving equipment. Both Queenscliff and Manly Surf Lifesaving Club have been allowed to develop their club houses, whereas North Steyne has not. Unless North Steyne Club is given the above mentioned rights/resources, then I can see long term the Manly &amp; Queenscliff Clubs taking over the patrolling of the North Steyne</p>

Number	Comment
	section of beach. That would be at the detriment of public safety & at the expense of a prime location not being fully utilised/enjoyed by the public (not just North Steyne club members.)
104	Why does council have such a fixation on surf clubs, when local sporting facilities get much more ratepayer use? This club should be left as it is and council should use its limited resources on other projects.
105	This is a beautiful, historical piece of Manly and I wouldn't like to see it changed too much. Having said that, I have given the options Heritage, Functionality, Equitable Access and Facilities 50 points each as all require updating. The toilets have seriously skinny doors and I'm a small frame, yet still cannot use them. I know you'll do what's best for the community and the heritage of the building - I have faith that you have this intention at the heart of the improvements.
106	Clubhouse is due for a bit of an update.
107	Having volunteered at and attended other surf club carnivals throughout Australia over the last eight years it is amazing to see the facilities available at other clubs and the impact that has on the community. The North Steyne Surf club is in such a privileged location, it seems criminal to not maximise it's capacity to be a community gamechanger. More space to store equipment, modern set ups for kitchens, cafes and bars along with more outdoor space to celebrate the best spot on the beach. It should be a focus for the community but is hugely underutilised at the moment.
108	The club has the potential to be the most amazing venue on the beaches without compromising the Lifesaving role of the club or the heritage features. It needs significant investment but also a long term strategic vision and business plan by the club i.e. how will they leverage the investment and upgrade to generate sustainable revenue and profit going forward? The current operating model is overly reliant on volunteers which is unsustainable and would be a barrier to further growth regardless of the facilities available. I would like to see this from the Board of Directors as part of the planning and approval process.
109	The club amenities are extremely hard to access with a pram or wheelchair and the toilets are not great.  There is also very little info available on what's available to use for the community and doesn't look or feel welcoming
110	The building requires a restoration which maintains the architectural heritage of the building whilst incorporating accessibility for all and flexible spaces for community activities plus meet the needs of the SLSC.
111	I personally think the facilities and functionality (including equitable access) should be the priority for the building. It's an old building that obviously needs TLC/updates and while heritage significance can be important I think it ranks behind actual functionality in this case. A more modern/new/fresh building/use/aesthetic is needed here (especially considering its location) and will be a welcome update in Manly. Thanks.
112	Front of building mixed use/restaurant etc to provide funds for SLSC
113	I've been talking to members of the club, especially those in the higher up positions for years about renovating the North Steyne Club Gym. The equipment in there is old and rusting, there's lots of equipment unavailable in there, and the flooring needs to be redone as well in my opinion.
114	Condition of clubhouse, showers and training facilities are a disgrace. There are significant OHS issues, including leaking roofs, sharp objects and floors when wet are a significant danger to anyone especially young nippers running about. The Council lifeguards have their own area but use the boat shed to store their flags, meaning all day the boat shed is unlocked with potential theft of personal boards, ski or vandalism.

Number	Comment
	<p>Often the roller door is left open by the Council lifeguards, with sand and other debris been blown into the boat shed.</p> <p>The Club given its location should be place of pride for the community, a place which attracts, where kids and their families feel comfortable spending time. But it isn't- it's tired, run down, and not fit for purpose.</p> <p>This Master plan is 20 years late - the dedicated members, nippers and parents who give freely of their time, deserve better!</p>
115	<p>Do not want it sold off and privatised or access to beach area impacted. I feel by stealth large areas of Queenscliff and Manly beach have been taken over by activities that preclude people unless they pay to play or purchase a service. One cannot sit in certain areas as likely to be hit by volley balls.</p>
116	<p>The safety is of concern to me as a mother of nippers. The floor in the equipment area is very slippy.</p> <p>Teams on duty walk around with long signs for the beach through communal areas - accident waiting to happen. Need more storage space and different access points for these signs that are directly onto the beach.</p> <p>Cramped, dark conditions. Equipment easily damaged due to limited storage space therefore increases running costs.</p> <p>No Office facilities</p> <p>No direct access to get Nipper Boards or equipment on the beach</p> <p>Right now have to negotiate a 1m door way with a 10ft 6in board</p> <p>No board washing facilities</p> <p>No space for a Nipper trailer</p> <p>No board racks for our Nipper water safety rescue boards</p> <p>No dry storage room for clothing</p> <p>No space for the Nippers to hangout</p> <p>Nowhere to store our beach signs</p> <p>No direct access to Promenade for Boards</p> <p>You have to negotiate a Fire Door to exit Club and boards get damaged</p> <p>Clean, safe and private bathrooms and changing rooms for members and the public</p>
117	<p>NSSLSC is an iconic club of important heritage significance, nationally and locally, representing important aspect of our lifestyle and social fabric-saving lives, surf education, promoting healthy living, volunteer based. I consider the clubhouse facility the "poor relation" to other SLS clubhouses on the peninsular, neglected in respect of maintenance also refurbishment both external and internal. I understand Council funds are limited but I hope refurbishment work can be done to preserve the heritage aspects of the building, improve the facilities for members and provide access to the building for people restricted in mobility.</p>
118	<p>A once in a generation opportunity to build a landmark building at North Steyne, become one of the most used and photographed spaces is available with a shared vision. The new building could be a modern landmark building could have the public pathway ramp up and over the a multi functional community space that provides a destination on the coastal walk for many people to stop, look out from this elevated position. A modern purpose built surf club with modern community facilities, disabled access to both the beach and new facilities. The existing building was built in 1964 with small rooms and load bearing walls at a time where lifesaving was a belt and reel with a small wooden boat and boards. The modern day lifesaving Club has a number of IRBS, rescue boards, ATV's, training boards, areas for education and training, need for meeting spaces and larger community spaces for the public and members. This cannot be</p>



Number	Comment
	<p>shoe-horned into a building built in a previous century at a different time.</p> 
119	<p>I would like to see a cafe or restaurant included in the upgrade. Queensland has much better facilities in many of its surf clubs, usually run by the clubs which provides a revenue stream for the clubs.</p>

**Comments received via email**

Number	Submission
1	The alterations should include the ratepayers not just the members of the Club
2	<p>I would like to submit feedback relating to the North Steyne Surf Club Master Plan, on behalf of our North Steyne Boardriders Club.</p> <p>Attached is a previous letter that we had submitted to the council for consideration with the Surf Club Master Plan, where our club has requested access to a small storage area for the purpose of storage of club and contest equipment.</p> <p>We believe this letter still relevant and would like to have this feedback considered as part of your Master Plan considerations.</p> <p>I would be more than happy to meet with Council to discuss in more detail, if suitable.</p> <p>██████████ suggested that we contact you to submit a request for space in the North Steyne Surf Life Saving clubhouse which we understand is managed by Northern Beaches Council on behalf of NSW Department of Lands.</p> <p>We have set out on the following pages some background on North Steyne Boardriders club along with our request and why we think Northern Beaches Council should support it.</p> <p>If you have any queries or would like further information please contact ██████████ on ██████████ or by email to ██████████</p> <p>Thank you for attention to this request. Yours truly, ██████████</p> <p>Committee Member, North Steyne Boardriders</p> <p>[Images have been removed to comply with information privacy legislation]</p> <p><b>1. North Steyne Boardriders background</b></p> <ul style="list-style-type: none"> <li>• North Steyne Boardriders (NSB) is an affiliated Surfing Australia Club. It is a self-funded, member operated community club providing healthy sporting and personal development opportunities for families and especially children and teenagers in the local community. NSB has about 150 active members. NSB's activities include: <ul style="list-style-type: none"> <li>○ monthly boardriding contests year-round</li> <li>○ annual presentation &amp; social event</li> <li>○ team representation at NSW and interstate surfing contests</li> <li>○ working closely with Surfing NSW and Destination NSW to initiate and support Manly/North Steyne boardriding events including The Australia Open of Surfing and the Aloha Junior Teams Event</li> </ul> </li> <li>• Over its 32-year history NSB has provided the competitive environment and personal support that has helped members to achieve great success, and become role models for our younger members: <ul style="list-style-type: none"> <li>○ Barton Lynch won the World Championship</li> <li>○ Ritchie Lovett, Kai Otton and Dayyan Neve have competed on the World Championship Tour (top 36 surfers in the world)</li> <li>○ NSB Juniors have won the National Kirra Teams event the last 2 years</li> <li>○ Many other members have and continue to compete at regional, national and international level</li> </ul> </li> <li>• NSB members are at North Steyne beach virtually every day throughout the year - surfing, watching the surf, competing, socialising, and on many occasions helping swimmers and surfers who get into trouble in the water.</li> </ul>

Number	Submission
	<p><b>2. Surf club upgrade proposal</b></p> <p>We have become aware that the North Steyne Surf Life Saving Club is planning an upgrade of the clubhouse <a href="https://northsteyneslsc.com.au/pavillion-masterplan-update">https://northsteyneslsc.com.au/pavillion-masterplan- update</a>.</p> <p><b>3. Our request</b></p> <p>We would like Northern Beaches Council to arrange for a small, dry, accessible, secure storeroom be provided for NSB to store its contest equipment. We propose a room about 3m x 3m floor area and 2.4m+ high with power point &amp; lighting.</p> <p><b>4. We think this is a reasonable request because:</b></p> <ol style="list-style-type: none"> <li>1. It would provide benefits for current and prospective NSB members: <ol style="list-style-type: none"> <li>a. safe storage of contest equipment</li> <li>b. less volunteer time &amp; effort required for set-up and packing away on contest days</li> <li>c. cost savings that will improve NSB's financial position <ol style="list-style-type: none"> <li>i. no need for a trailer and associated costs - registration, insurance, maintenance</li> <li>ii. reduced costs &amp; losses due to vandalism</li> </ol> </li> </ol> </li> <li>2. Benefits for community; <ol style="list-style-type: none"> <li>a. avoids the need for parking a trailer in a Council carpark (previously allocated space in the Wentworth St carpark) or in other public space</li> <li>b. less impact on the grassed areas along the promenade - no trailer involved</li> <li>c. option to recharge batteries in the storeroom and avoid the GHG emissions of a generator to operate contest computers, etc</li> </ol> </li> <li>3. It would be an appropriate use of a public asset: <ol style="list-style-type: none"> <li>a. the North Steyne Surf Life Saving Clubhouse is the property of the NSW Department of Lands and it is located on Reserve Trust Land</li> <li>b. these assets are already being used to benefit the community through North Steyne Surf Life Saving Club providing very similar services as NSB provides, albeit using the ocean in different ways</li> <li>c. the clubhouse is already used extensively for storage of surf sports competition equipment</li> </ol> </li> <li>4. Northern Beaches Council is best placed to arrange a storeroom for NSB: <ol style="list-style-type: none"> <li>o Council is the responsible authority for approving any Development Application</li> <li>o Council is responsible for managing the clubhouse and the land on behalf of the NSW Department of Lands  <a href="https://northsteyneslsc.com.au/sponsors-2/">https://northsteyneslsc.com.au/sponsors-2/</a> </li> </ol> </li> </ol> <p>Council supports surf culture in Manly  <a href="https://www.northernbeaches.nsw.gov.au/council/news/surfing">https://www.northernbeaches.nsw.gov.au/council/news/surfing</a></p>
3	<p>Hi,</p> <p>It would be fantastic if the bathrooms could have good showers and change room facilities including hot water (even if it has to be a paid system). I like to surf in the morning and then go directly to work as I don't have time to go home and get changed. I would love to surf more in winter but tend not to because the showers are too cold.</p> <p>Thanks for considering this request.</p>

Number	Submission
4	<p>Hi Northern Beaches Council</p> <p>Thanks for reaching out for input with the North Steyne Surf Club master plan.</p> <p>It would be great to see the public male and female toilets relocated to a newly built toilet facility at ground level to the north or south of the current building. This would allow access to all people - as you know currently the toilets are accessible by having to walk up and down c. 6 to 8 stairs. With the relocation of the toilets, the current area can then be utilised for additional space for the surf life saving club.</p> <p>It would also be good to see the current presentation area and bar area remodeled so the bar area is more accessible to the general public.</p> <p>Thanks</p>
5 & 6	<p>I strongly suggest you view the effect of wild storms - as the club was half submerged during a storm in the early 1930's - it's available on News Reels.</p> <p>The club was nearly washed away by the enormous seas at that time, as was the promenade wall and several pine trees</p>

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To Whom It May Concern,

Please find attached our submission for the North Steyne Surf Club Masterplan.

### **North Steyne Surf Club Masterplan**

We are pleased to provide our input into the North Steyne Surf Life Saving Club Masterplan. This letter provides additional information to many discussions and meetings we have already had with Council and the plans previously submitted.

We are very pleased that our building renovation project is now underway. Along with our dialogue with Council, heritage architects and engineers, we have spent the last 3 years obtaining feedback from our members and other key stakeholders about our Clubhouse. From this feedback, we have sought to better understand what is important to our members and how we can better utilise the building for our lifesaving operations, while at the same time ensuring it is a key community asset.

If there is a common theme to our discussions, it is that our Clubhouse is in a significant state of disrepair and it needs urgent attention. Therefore, everyone tells us to hurry up! Since 1907, North Steyne Surf Life Saving Club has provided essential lifesaving services through a team of committed volunteers. We were the first surf life saving club on the Northern Beaches, and are the second oldest surf club in Australia. Our traditions are strong, and our lifesaving expertise is second to none.

Our Clubhouse is an iconic landmark in Manly which opened in 1934, with the last major renovations taking place in the 1960s. A lot has changed since that time and we are greatly challenged by our current facilities given the growth of our membership base (in both numbers and diversity), compliance and safety requirements, state of repair and operational needs of a modern lifesaving organisation.

We need a Clubhouse which enables us to engage and service the community whilst continuing the cultural legacy of surf lifesaving on Manly Beach.

The Club's vision is to revitalise the existing Clubhouse to:

- Create a fit for purpose, modern surf lifesaving club and community facility;
  - Ensure access for all abilities to drive diversity, inclusion and community spirit;
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- Respect the heritage aspect of the building and natural surroundings so it continues to be a key landmark;
  - Allow for health and fitness to be a key functional element;
  - Accommodate into the future our growing membership and range of Club activities;
  - Support the Club's long term financial sustainability by creating opportunities for revenue generation;
  - Enable better community access whilst creating special spaces for members;
  - Showcase the Club's history, long lifesaving tradition and protect valuable artifacts;
  - Be environmentally friendly and look at ways to reduce our impact through reduced water usage, solar energy and using building materials that promote sustainability;
  - Ensure our members and all visitors to the Clubhouse are safe, and design elements consider ergonomics, health risks and avoidance of injury, particularly related to operational aspects of lifesaving;
  - Be resilient and withstand the impacts of sea level change, storms and other coastal hazards.

Specifically, we would like the building to provide:

- More storage for lifesaving, training and Nippers equipment which is easily and directly accessible from the beach;
- Fit-for-purpose first aid facilities and easy access to and movement of patrol equipment for rapid deployment;
- Better visibility and operational access for the Council lifeguards;
- Space for storing and servicing large lifesaving equipment such as an all-terrain vehicle (ATV), jet ski and Inflatable Rescue Boats (IRBs);
- Building design to take advantage of the wonderful beach location and make it an exceptional venue for hire;
- Larger balcony areas for functions and events and to monitor the beach during lifesaving patrols, competitions or events;

Number	Submission
	<ul style="list-style-type: none"> <li>• Use of roof space to maximise the useable space within the existing building footprint and potentially provide a special members' area;</li> <li>• Designated area for food service, including a catering kitchen and better waste management;</li> <li>• DDA and easy access to the building from the promenade and the beach;</li> <li>• Improved gym to allow for natural light, good ventilation and beach views;</li> <li>• High-quality dedicated rooms for Club operations, meetings, training and functions;</li> <li>• Member facilities that allow for secure storage of personal items;</li> <li>• Clean, safe and private changing rooms for members;</li> <li>• Clean, safe bathrooms for the public which are in a discrete location, but discourage loitering and unlawful usage of the building.</li> </ul> <p>Please find attached [REDACTED] Architect's Return Brief and Room Data Sheets [attachment available <a href="#">on request</a>] which was commissioned by the Club and encapsulates a clear set of spatial needs and priorities based on feedback from our members and other key stakeholders. This has previously been submitted to Council, but is enclosed to again as it remains valid and is an important document to guide planning and design.</p> <p>As a Club, our members stand ready to assist with any aspect of the building project that we can. This includes helping to explore funding options and the submission of building grant applications and further community engagement.</p> <p>It is important to us that our building project moves quickly along, as there is no doubt that it is well overdue and our current constraints limit our potential for growth and hinder our service capacity. Therefore, we encourage the Council to make this building project a priority and help us preserve this key iconic landmark, and continue to promote our strong lifesaving traditions of keeping the community safe on North Steyne Beach.</p> <p>Please do not hesitate to contact me on [REDACTED] for any discussions you would like to have.</p> <p>Yours sincerely,  [REDACTED]  North Steyne SLSC</p>

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